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INC.  
7108 De Soto Avenue, 201A,  
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**Be particularly sure to back up your system prior to software upgrades of any kind, including small updates.**

**The common thread in all cases of lost medical records is that the Licensee delegates backup procedures to a staff person or to an outside expert, then never gives backups a second thought. We strongly recommend that the Licensee understand and periodically review backup procedures. Please remember that electronic medical records are not paper records and must be protected accordingly. Praxis Support stands ready to advise and inspect your backup procedures.**