



Exciting News - Praxis in C# Is Here!

Important: Before we proceed, please note that it is crucial for the Medical Officer to access the initial password window and enter into the User application. Once the Medical Officer has done this, everyone in the clinic can follow suit. This initial step is essential to prevent any unnecessary surprises or confusion among your staff when they access our new Praxis for the first time. By having the Medical Officer explore the system first, you can proactively alert and reassure your staff, minimizing the likelihood of them all contacting our support team simultaneously.

Be assured that all of your existing data, including patient records and your personal knowledge base, will be seamlessly upgraded to the new version, ensuring a smooth transition devoid of any unforeseen issues. While this version boasts several enhancements and an updated "look and feel," you can have confidence that Praxis will continue to operate in a manner similar to your current experience.

Dear Valued Clients,

We are thrilled to announce the highly-anticipated release of Praxis in C#!

After four years of dedicated software development, and following six months of extensive beta testing with our wonderful group of providers, Praxis in C# will be available to all clients starting next week. This release will be rolled out on a first-come-first-serve basis. To get started, please contact our support team via online chat at your earliest convenience and simply write "Upgrade me!". Your Praxis in C# will magically appear in the order received.

Praxis in C# represents a significant upgrade of which we are exceptionally proud, and we are confident that you will be delighted to have it as part of your practice.

In this newsletter, we first highlight the major improvements and changes in the user interface so that you can seamlessly transition to the new Praxis without the need for extensive retraining. Your existing knowledge of Praxis will serve you well in navigating the enhanced version. Later in this newsletter, for those who are interested, we will delve into the reasons why Praxis in C# is poised to revolutionize the field of medicine. As you will discover, Praxis C# is a game-changer for our wonderful profession.

NOTE: In case you misplace it, a copy of this document will be placed in the Support Window as usual:

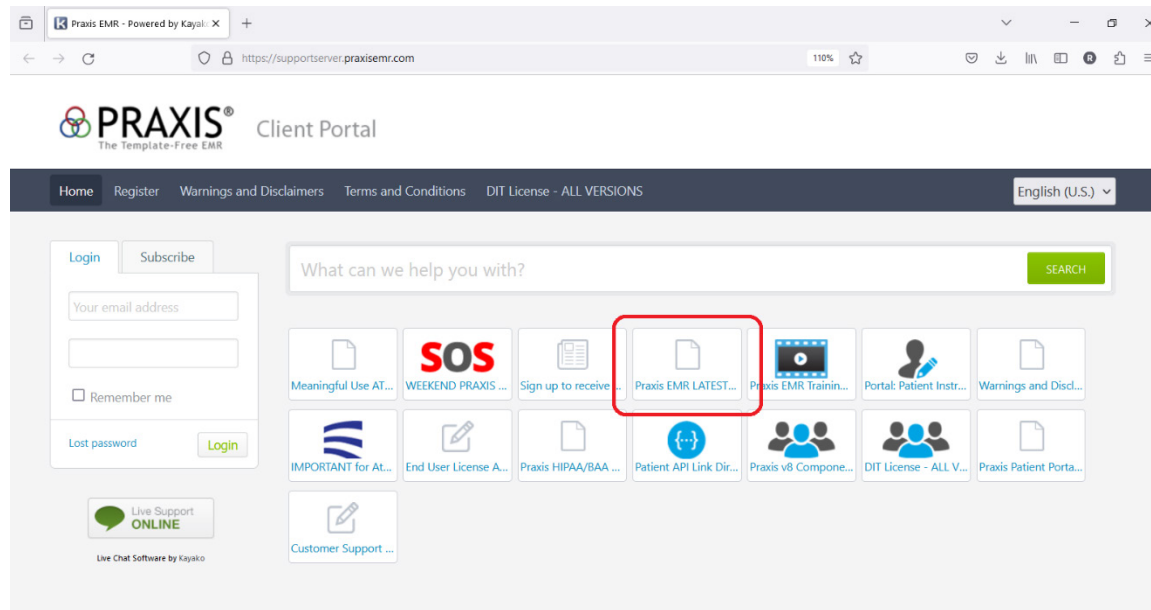


Figure 1. Remember that this important Newsletter is always one click away in your Client Portal.

A Minor Delay When Opening the SOAP Note for the First Time Each Day

The initial opening of the SOAP Note by the clinic's first provider in the morning may experience a brief delay of approximately 45 seconds. Subsequently, accessing the SOAP Note for all other patients throughout the day will be nearly instantaneous. This delay appears to be related to the way the operating system allocates memory resources in the server when the program is first launched in the morning. Rest assured that our team is actively addressing this minor inconvenience for a swift resolution.

Now, let's delve into the remarkable improvements and changes you will experience with Praxis in C#:

First, the Improvements

The most immediate and noticeable improvement is the dramatic increase in speed and stability with our new Praxis in C#. This holds true regardless of the size of your clinic or the number of records you possess. The boost in performance is attributed to the underlying C# technology, which

will not only enhance your Praxis experience but also have a profound impact on the practice of medicine, as you will see. We will explore this further in the second part of this newsletter.

Praxis has always been designed to be more than just a rapid charting tool. It serves as a powerful medical tool that, when used as intended, simplifies and enhances your practice of medicine. Praxis becomes an extension of your mind, not only in its lightning-fast charting capabilities but also in its ability to assist you in managing various aspects of your practice efficiently. In essence, Praxis allows you to delegate routine tasks to the software, freeing you to focus on the creative and intellectual aspects of our profession—the parts of medicine we love the most. Computers excel at handling repetitive tasks, while you can devote more time to patient care and creative thinking.

With this version, Praxis automatically receives upgrades approximately once a month, building on the improvements made during a short beta testing phase. These upgrades are rolled out first to our beta tester providers, followed by all our clients a month later. If you are interested in becoming a beta tester, please let us know. We closely monitor and address any issues raised by our beta testers promptly before for each upgrade.

Changes in the Look and Feel

For this initial version of Praxis in C#, we have worked tirelessly to keep display changes minimal to avoid confusion. In addition to the near-instantaneous response time, you will notice a few immediate changes:

Medical Officer Entry

As mentioned earlier, it is essential for the Medical Officer to initiate the login process. This step ensures that your staff is not caught off guard by the new Praxis interface.

New Main Windows

Clayton Reynolds, MD

Praxis

Home Database Agents Studies Query Medical Officer

Nov 19, 2023 09:40 AM

Messages: Regular Messages (175)

Scheduler

Fast Rx

Virtual Soap

Missing Data

Clipboard

Chat

Print

Settings

Pod Default

Patient Name	Age	Room	Referral	Time
Imaginary, Mary Female (1515)	38 yo.			12:10 PM (12:12 PM)
Imaginary, Ruthie Female (206)	4 yo.			12:20 PM (12:21 PM)
Wilder, Reyna Female (91)	63 yo.			12:25 PM (12:25 PM)
Imaginary, Mary Female (M123)	39 yo.			06:20 AM (06:24 AM)
Andrews, Jane Female (220)	33 yo.	Room 5	referral for infertility	12:00 PM (12:02 PM)
Jones, Ricky Male (27)	14 yo.	Room 3		11:05 AM (11:06 AM)
Lerner, Maria Female (83)	35 yo.	Room 2	Referred for infertility	12:20 PM (12:24 PM)

Unread Messages (175)

Online users (1)

New Labs (4)

Order By: Status Type

Tasks To Do And Review

Urgent Messages

Empty List

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Praxis

Home Database Agents Studies Query Medical Officer

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Order By: Status Type

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Empty List

Figure 2. The right toolbar collapses with a click on the top icon and stays that way unless changed.

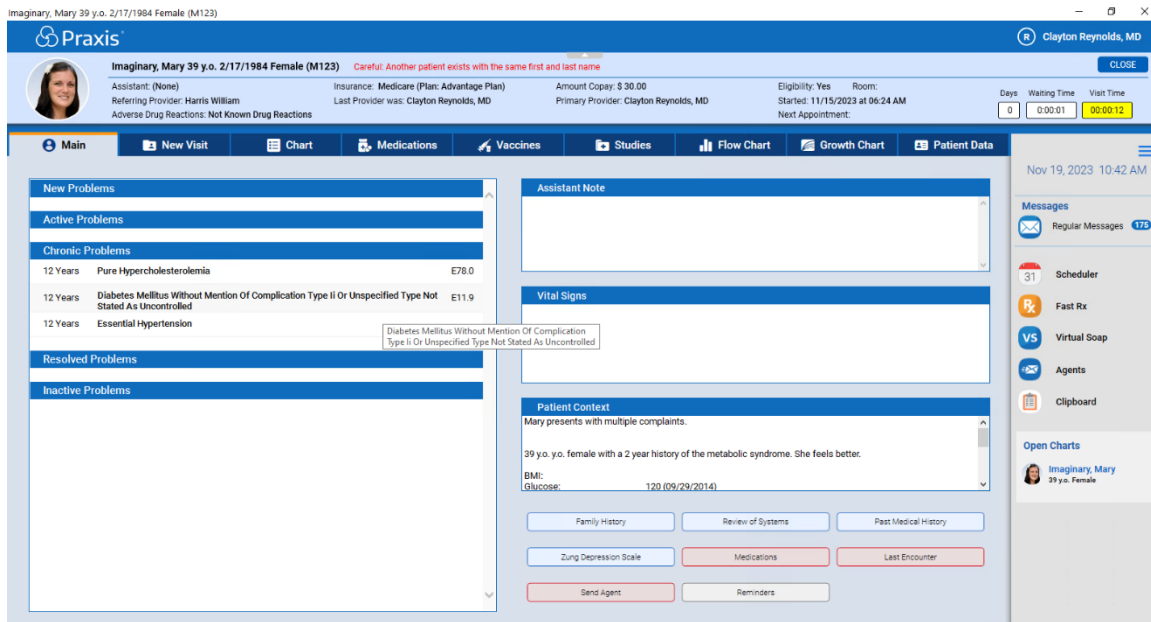


Figure 3. Main Patient Window: Once again, the right toolbar may be kept minimized to enhance the rest of the windows.

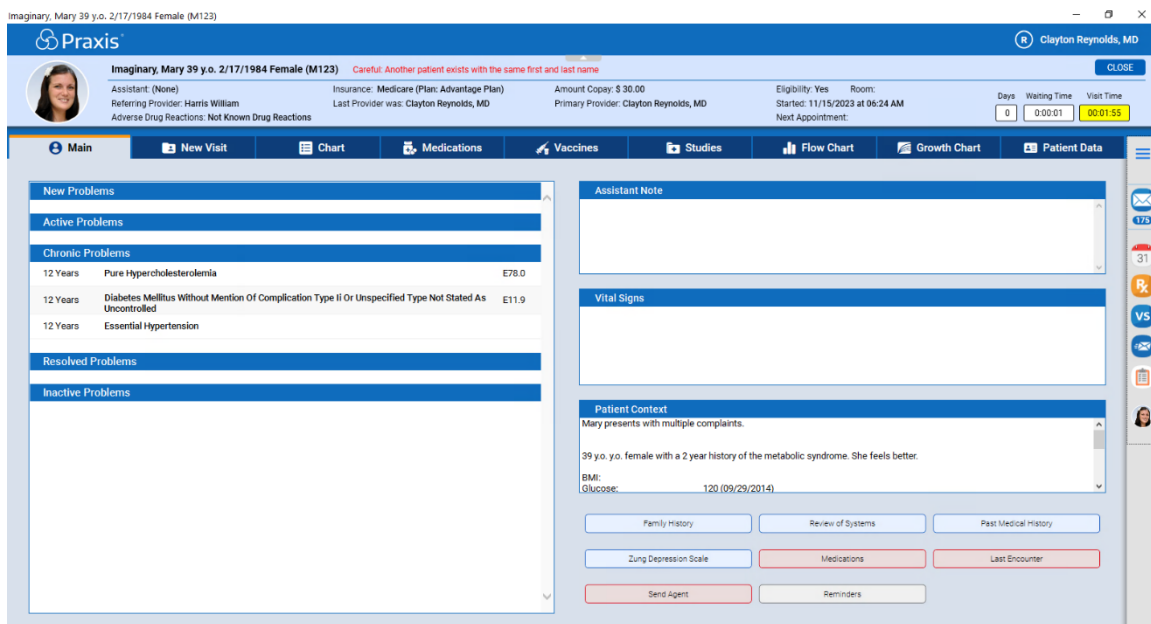


Figure 4. Minimized Rightmost Toolbar

Settings and Praxforms

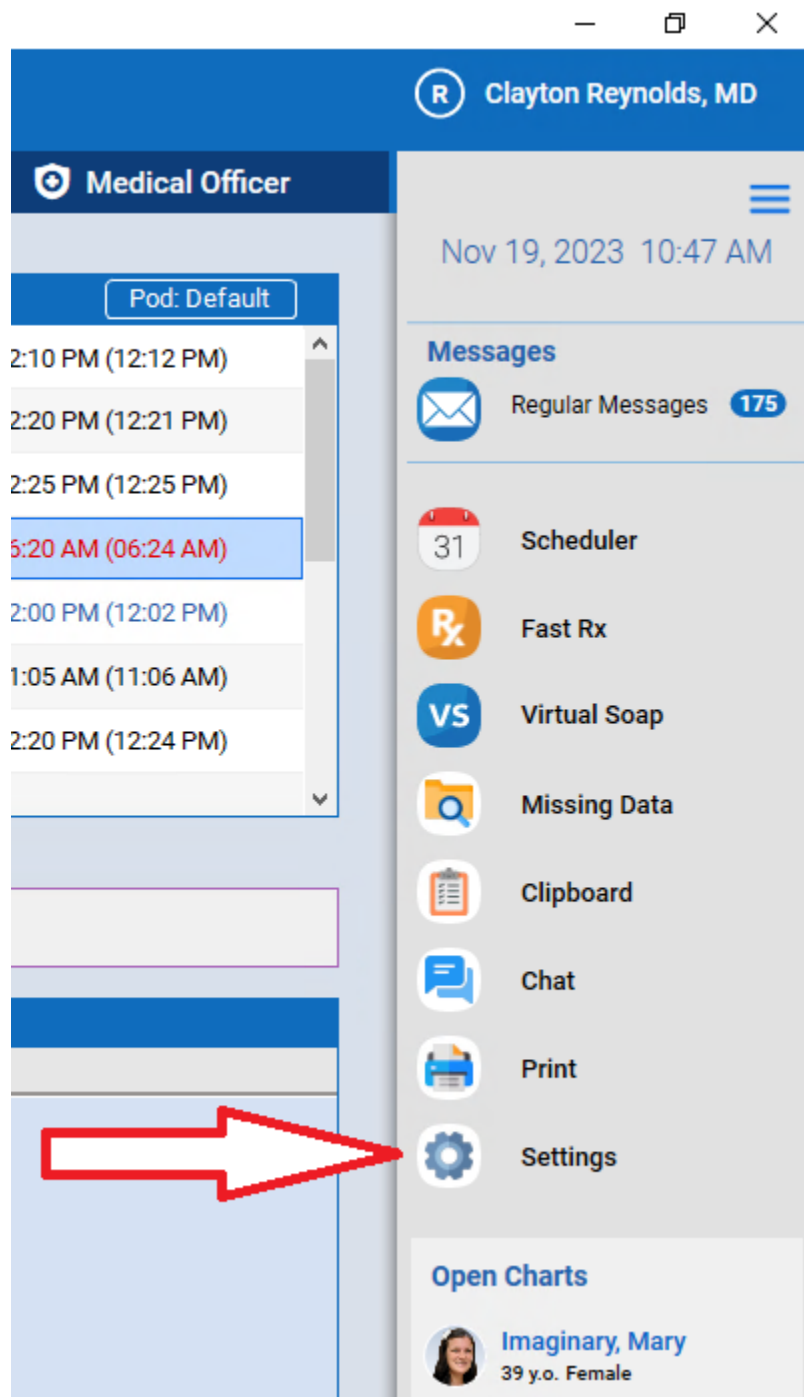


Figure 5. Praxis settings are now conveniently located in the rightmost toolbar of the User Home Window. You can access and edit Praxforms as before.

Praxforms

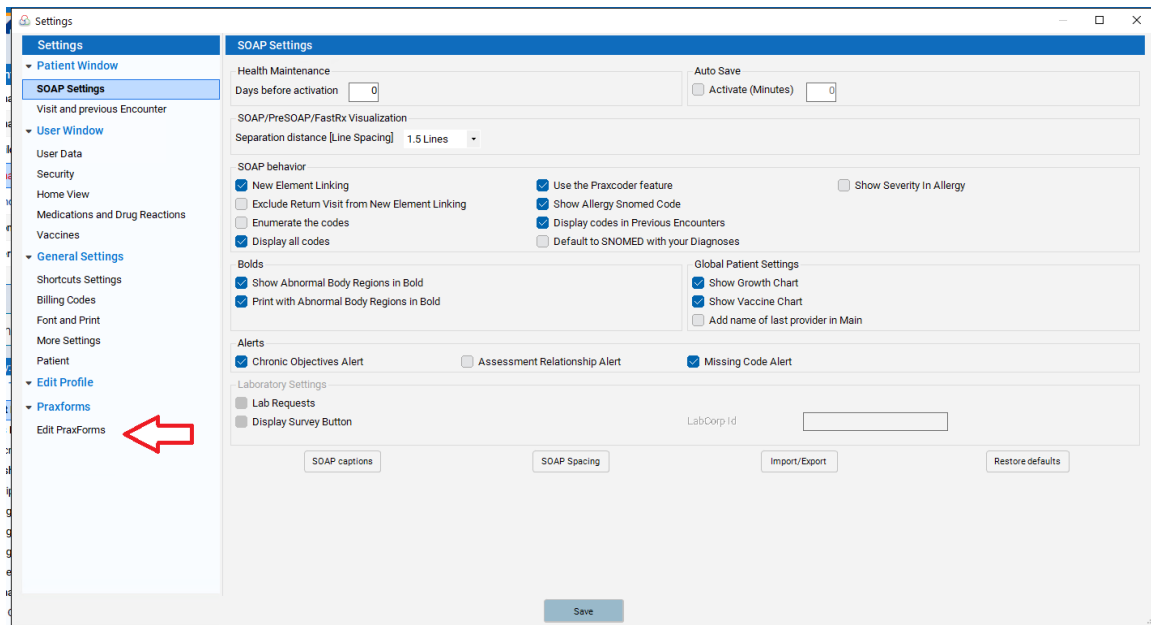


Figure 6. *Edit Praxforms*

While Praxforms have undergone some changes, they remain user-friendly. You can continue to create forms tailored to your specific needs.

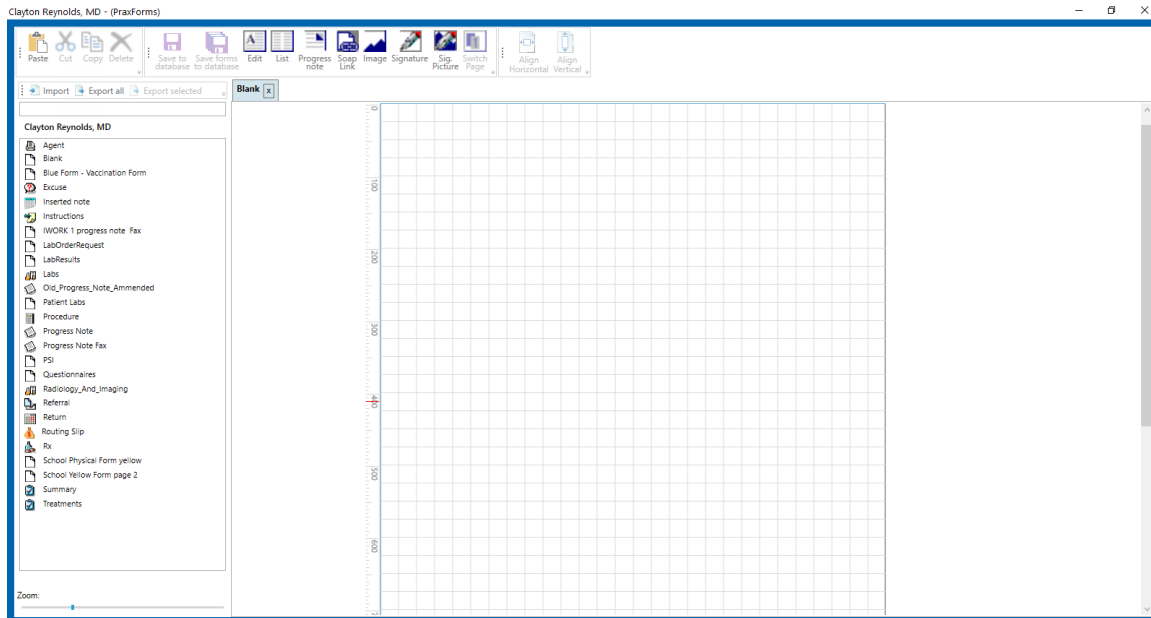
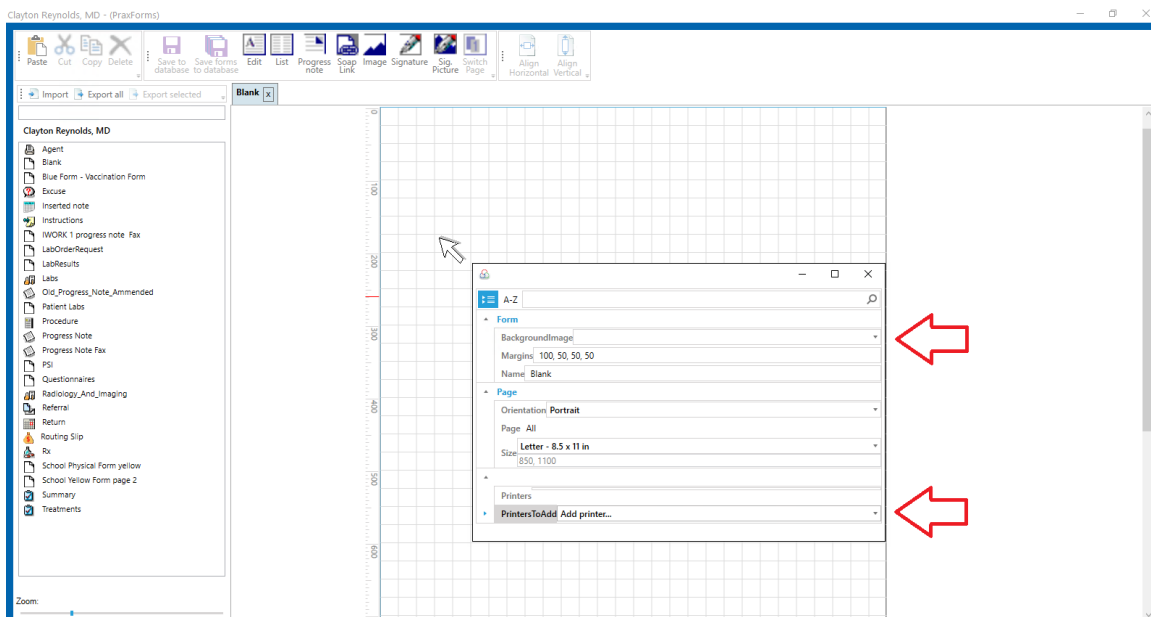


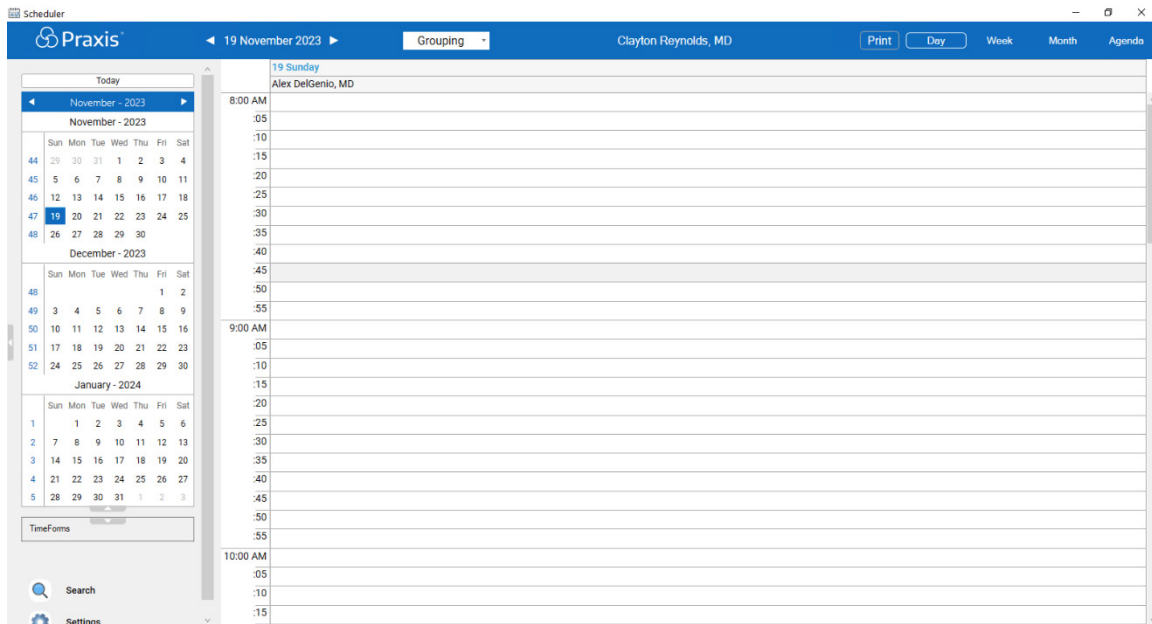
Figure 7. *The New Praxforms*



Note: These links are directed to the server where your Praxis is hosted. To access your local printers and documents, kindly reach out to our support team for assistance in setting up a VPN connection or establishing a connection to the server.

Scheduler

The new Praxis Scheduler has been improved from the beta version presented last year.



You can easily scroll and customize your scheduler view. The grouping feature allows you to add providers, other users, or special rooms, and you can parse your scheduler by PODS for larger clinics. Stay tuned for a Mini-Manual on this new Scheduler in the coming days.



Figure 8. *You can effortlessly scroll within the window displayed above to zoom in or navigate through your schedule.*

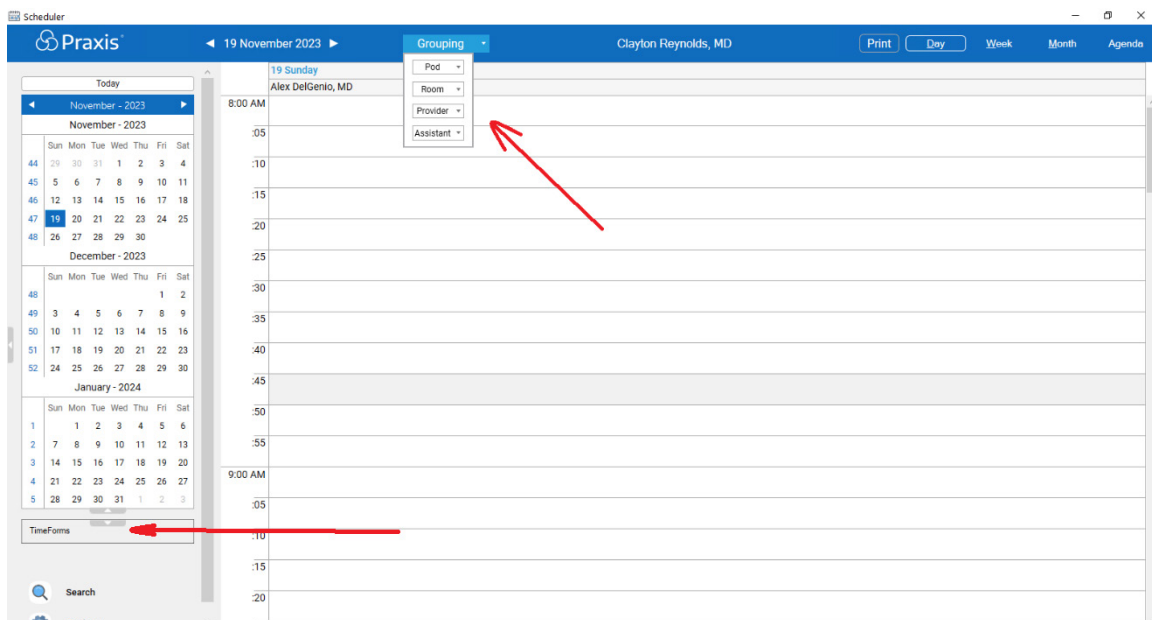


Figure 9. Clicking on the Grouping button enables you to include providers, other users, or Special Rooms. Additionally, you can organize your scheduler using PODS, which proves valuable for larger clinics. Take note of the "Timeforms" on the left, which facilitate the automatic scheduling of specific visits on the appropriate days, times, and durations.

Stay tuned for a Mini-Manual on this Scheduler in the coming days.

Agent Content Display

The screenshot displays the Praxis Agents interface. On the left, there is a sidebar with 'Agent folders' and 'Forms'. The 'Agent folders' section includes 'Incoming Agents' (Unread, Filtered, Read, Deleted, Inactive Patients), 'Incoming Clinic Wide' (Secure Agents, In House Agents, Untriggered In House Agents), 'My Outgoing Agents', 'Providers Outgoing Agents', 'Secure Undelivered', and 'Incoming Nursing Task'. The 'Forms' section includes a search bar and a list of forms: 'Referral do...', '_Phone Call', 'Basic ESRD clinic visit', '_Health Maintenance - Days Before_BRADLE...', '_Health Maintenance - Days Before', and 'labs'. A red arrow points from the 'Referral do...' form to the 'Unread' section of the main content area. The 'Unread' section displays a table of agents with columns: DATE, FROM, PATIENT, and SUBJECT. The table contains several rows of data, including dates like 11/10/2023 and 09/07/2023, and subjects like 'Warning: Health Maintenance : Warning - Health Maintenance'. Below the table, there is a section for 'On 9/13/2012 12:00:01 AM, Clayton Reynolds, MD Wrote:' followed by a lab result: 'Lab : exercise treadmill test [Q 1 Years; A: 2 Days A+: 3 Months; 09/15/2011]'. The interface also includes a top navigation bar with 'Home', 'Database', 'Agents', 'Studies', 'Query', and 'Medical Officer'. A right sidebar shows 'Messages' and 'Regular Messages' with a count of 173.

DATE	FROM	PATIENT	SUBJECT
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
11/10/2023	Clayton Reynolds, MD	Imaginary, Mary Female, (1515) 38 y.o.	Warning: Health Maintenance : Warning - Health Maintenance
09/07/2023	SYS		_Warning: Agent Unread: Warning: Agent Unread
09/07/2023	SYS		_Warning: Agent Unread: Warning: Agent Unread
09/07/2023	SYS		_Warning: Agent Unread: Warning: Agent Unread

On 9/13/2012 12:00:01 AM, Clayton Reynolds, MD Wrote:
Lab : exercise treadmill test [Q 1 Years; A: 2 Days A+: 3 Months; 09/15/2011]

Figure 10. When selecting an agent, its contents are now instantly displayed below.

Patient Related Agent: Private Note Elimination

Agent

Send Agent Spell Check Patient Edit groups Go To Chart Patient Data Medication Attachments Select form

Keyword: None
☐ Send it creating a keyword

Label
To
Date: Now ☐ Urgent!
Subject
Patient: Morris, Felix Male, (99) Phone: 423-222-7663 DOB: 7/27/1925 Age: 98 y.o. Ref. Provider N/A Last visit: 1/25/2022 Next Visit: N/A
☐ Nursing task / Consult Request ☒ Save in Chart ☐ Electronic Signature
☐ Confidential Last visit

Patient related information

Figure 11. We have made the decision to eliminate private notes in the agent's messages. This change is intended to prevent any potential liability issues. Patient-related messages that do not find their way into the patient record should be handled with caution. If you prefer to keep a note off the patient record, you can achieve this by sending it without attaching a patient name. However, it is advisable to consult with your malpractice insurance provider or attorney to ensure that you are following the best practices for your specific state law.

Scheduler and HIPAA Logs

Praxis EMR 9.0 - Administration Application

Licenses Interfaces HIPAA

Create Users Security Settings View Log Log Events Settings Control List for Patient Access Merge Studies

User: ☐ PraxisSupport PraxisSupport

Date From: ☐ 09/01/2023 07:24 AM

Date To: ☐ 09/02/2023 07:24 AM

Patient: ☐

Action(s) taken: ☐ appoi

Appointment Canceled Event
Appointment Created Event
Appointment Deleted Event
Appointment Modified Event
Print Appointment Event

☐ Select All Actions
Execute Save Logs Full audit of log alteration Start

DATE	ACTION(S) TAKEN	USER ID	PATIENT ID
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Figure 12. Scheduler changes are recorded in the HIPAA Logs, providing transparency and accountability.

Incoming Laboratories Abnormal Warning

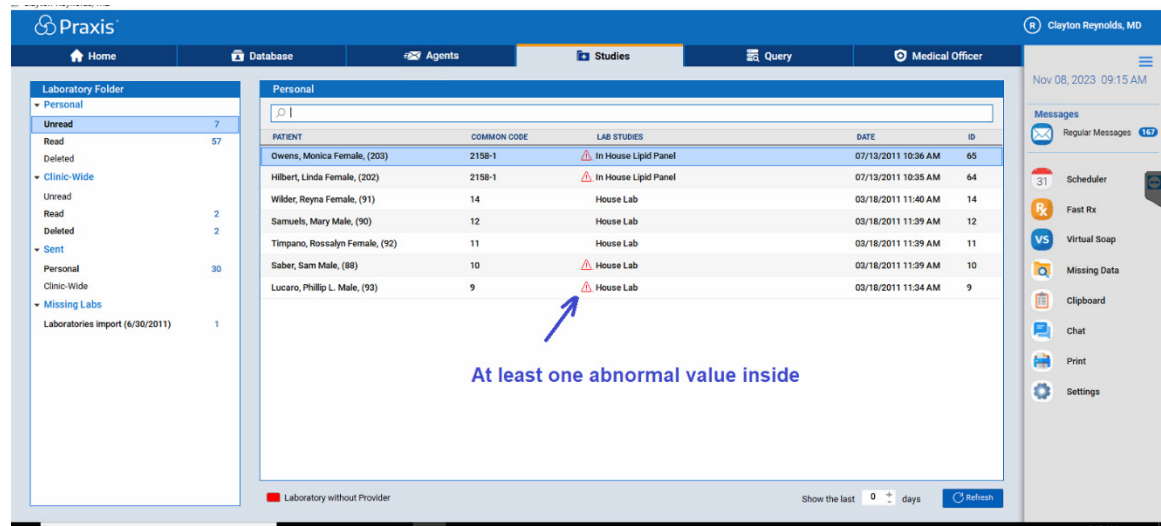


Figure 13. The visual cues simplify the process of assessing study parameters' overall health. This system helps you identify deviations from the norm efficiently, enabling you to prioritize and address abnormal findings promptly.

Enhanced Patient Record Toolbar

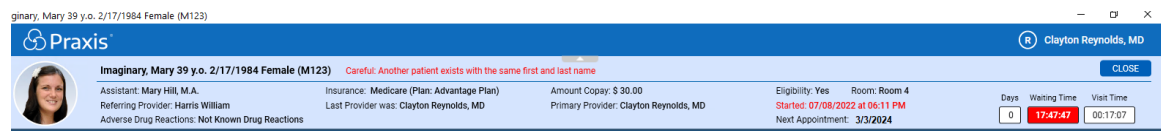


Figure 14. The patient record toolbar has been significantly enhanced to provide quick access to essential patient information, visit history, provider details, insurance information, and more. This streamlined toolbar ensures that vital patient data is readily available at your fingertips.

Medications: E-Prescribing and Printing

The screenshot displays the Praxis Report Generator window for a patient named 'Imaginary, Ruthie Female, (206)'. The window includes a sidebar with navigation options like 'Main', 'Adverse Dr', 'Current Me', 'Assistant N', 'Subjective', 'History Of Pre', 'Past Medical', 'Patient Spec', 'Questionnaire', 'Objective', 'Vital Signs', 'GENERAL', 'HEAD', 'EARS', 'NOSE', 'THROAT', 'CHEST', 'Flow Chart', 'Labs', and 'Clinical Para'. The main area contains a 'General Information' section with fields for 'Visit Sublabel' (Acute Pharyngitis - allergic), 'Place of Examination' (Office), 'Date of Service' (11/10/2023 02:14 PM), 'Visit Title' (Office Visit), 'User's role' (Attending Physician), 'Referring Provider' (Reynolds Clayton), and 'Printing Destination' (patient). Below this is a 'Routing Slip' section with checkboxes for 'Save Visit', 'Export Clinic Summary', 'Edit Clinic Summary', 'Export Referral Note', 'Export Transfer of Care Note', 'Export Patient Summary', 'Public Health Surveillance', 'Export Immunizations', and 'Export HL7 Billing'. A red arrow points to the 'Print' section at the bottom, which includes checkboxes for 'Visit', 'Instructions', 'Excuse', 'Procedures', 'Rx' (selected), 'Treatments', 'Referral', 'Return', 'Diagnostic Studies', 'Routing Slip', 'Custom Praxforms', and 'All'. A 'Printer Selection' button is also present. At the bottom of the window are buttons for 'Unfinished Record', 'Cancel', and 'Finished Record'.

Figure 15. We are pleased to introduce the ability to e-prescribe medications and print prescriptions based on popular demand. You can send prescriptions electronically and select the Print option in the Report Generator.

MIPS (ONC) Certification for 2024

We are pleased to announce that we have successfully completed the necessary attestation process for the 2024 MIPS (ONC) Certification, meeting rigorous standards and requirements. This certification underscores our commitment to delivering a secure and reliable healthcare solution that aligns with the latest regulatory standards.

You can find more information about this certification and its significance here.

[2024 MIPS \(ONC\) Certification Details](#)

...and here:

[MIPS Certifications](#)

If you have any questions or require further information regarding this certification's implications for your use of Praxis, please don't hesitate to reach out to our dedicated support team.

Upcoming Release - Just Around the Corner

A New and Enhanced Patient Portal

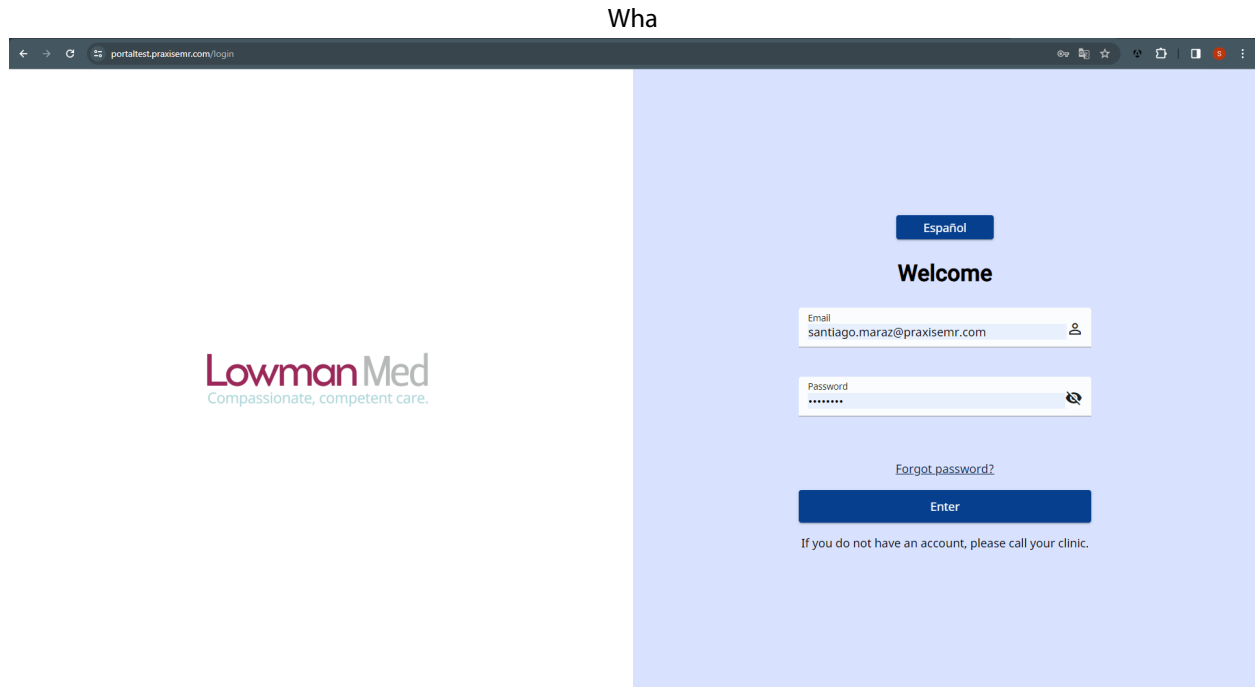


Figure 16. What patients see upon entry to the new portal. Note the logo of one of our great clients. Your logo is displayed everywhere automatically.

We are thrilled to announce the impending launch of our new and improved Praxis Patient Portal in the coming days. This revamped portal signifies a significant advancement from our current offering and firmly establishes Praxis as an industry leader. What sets the Praxis Patient Portal apart is its seamless integration with your AI Concept Processor, offering a host of unique advantages.

Let's take a moment to contemplate the true purpose of a patient portal. While it unquestionably benefits patients, its primary objective is to streamline your operations and boost efficiency for both you and your staff. The Praxis Patient Portal excels in achieving this goal. Unlike other patient portals on the market, which often employ a one-size-fits-all approach, our portal is designed to adapt to each patient's unique requirements, managed by your Praxis Agents and therefore your Praxis Assessments. Here's how it excels:

- Streamlined User Experience: We have simplified navigation for your patients by concealing complexity. Patients will only encounter the information you choose to share, reducing unnecessary clutter and ensuring a user-friendly experience.

- Custom Branding: Your clinic logo takes center stage. You will have the opportunity to prominently display your practice's logo within the portal, reinforcing your practice's identity.
- Mandatory Engagement: Patients cannot access the portal's Main Window until they have interacted with your messages, completed your questionnaires, reviewed or signed your patient consents, and filled out your intake forms (see next). This guarantees that patients engage with the information important to you.
- Flexible Questionnaires: While the portal offers personalized questionnaires as just explained, you may still opt for standardized questionnaires for all patients using the Free Agents. Additionally, patients could receive questionnaires and consents as soon as their patient record is created, even before their initial visit (also see Intake Forms below).
- Patient Scheduling: The portal features a synchronized patient scheduler, enabling patients to conveniently self-schedule appointments.
- Parental Access: Parents or responsible parties can effortlessly access information for multiple dependents and switch between patients with a simple click.

In the near future, we will also introduce the capability for patients to view specially tailored "patient flowcharts." These flowcharts automatically consolidate specific laboratory values, clinical parameters, vital signs, and medications, which can be customized and linked to your assessments. Patients will see relevant flowcharts based on their condition, simplifying their comprehension of their health data.

While regulatory requirements necessitate sharing all lab data with patients, the Praxis Patient Portal ensures that patients primarily see what matters to you. They can access additional data, of course, but it will require some exploration on their part. This approach minimizes unnecessary inquiries from patients who notice innocent abnormal lab results that may not warrant immediate concern or discussion but create unnecessary anxiety.

In summary, the Praxis Patient Portal puts you in the driver's seat. It empowers patients with pertinent information while allowing you to streamline your workflow. We are dedicated to making healthcare management more efficient and practice-centric for you and your staff. Stay tuned for the upcoming launch in just a few days!

Controlled Substances

We are just a few days away from the release of Controlled Drugs within Praxis. These will be managed in the same unique manner as any other prescribed medications, seamlessly integrated with your existing prescriptions and patient assessment data.

It's important to note that all medications, including controlled drugs, are processed through

Surescripts, the organization responsible for connecting all Electronic Health Records (EHRs) with all pharmacies nationwide. The workflow remains identical and should not present any significant challenges, except for the straightforward requirement of two-factor authentication, which is akin to the security measures banks employ for online transactions today.

We will provide you with detailed instructions on how to enroll in two-factor authentication notarization, a process designed to verify your identity securely. This authentication procedure will be conducted by Exostar Corporation, and we will promptly inform you once they grant authorization for us to proceed in the next few days.

Prescription Drug Monitoring Program Interface (PDMP)

The introduction of this feature will follow shortly after the successful implementation of the Controlled Drugs system in real clinical environments. It is essential to guarantee the seamless functioning of the Controlled Drugs system within clinical settings before we can proceed with making the PDMP interface accessible through the relevant overseeing agencies.

Upcoming Features in the Next Few Weeks

Patient Intake Forms

One of the most eagerly anticipated developments in Praxis, set to be seamlessly integrated into Praxis C# in just a matter of days, is the introduction of Patient Intake Forms.

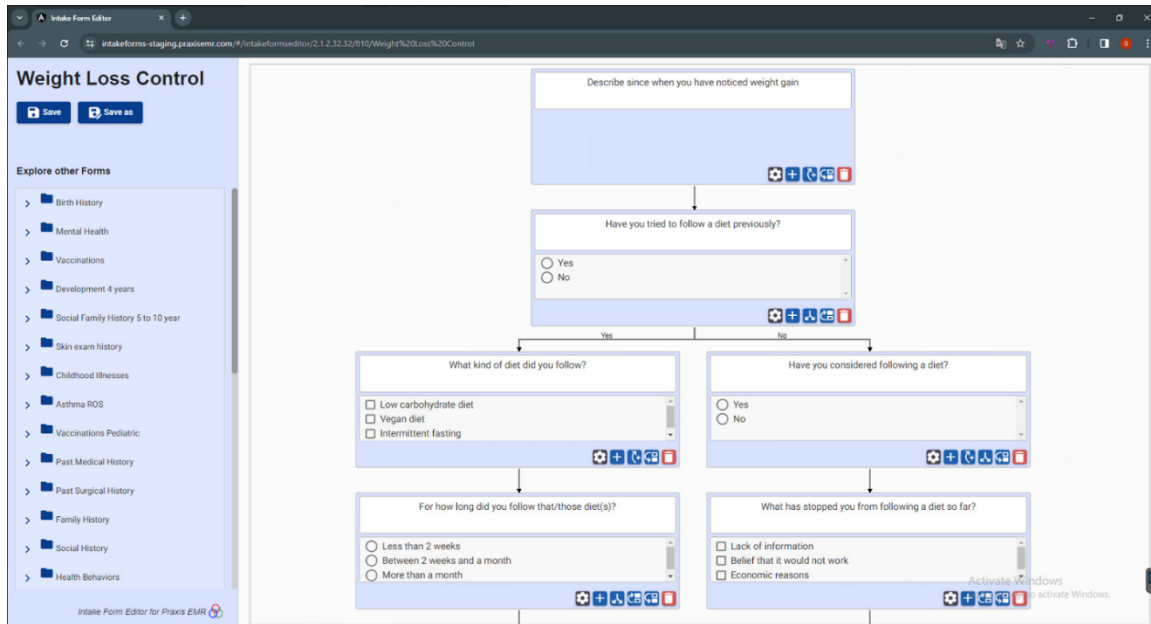


Figure 17. *Figure 5: The Logic Tree of a weight control Intake Form created using the new Praxis. You will have the flexibility to design Intake Forms tailored to your specific needs.*

What sets these Patient Intake Forms apart from others in the market is their intelligent distribution by Praxis agents, which are themselves generated based on your "assessments." This means that each patient may receive a personalized intake form uniquely tailored to their specific medical conditions, all generated automatically.

So, what distinguishes a Patient Intake Form from the free-text questionnaires that Praxis currently employs? The primary difference lies in how computers process data compared to human comprehension. While we humans can understand free-text responses, computers excel at processing discrete data, which forms the core of Intake Forms.

Here's an illustrative example: If a question on the form reads, "Are you experiencing depression? Yes / No," and the patient selects "Yes," the system can automatically generate a series of follow-up questions related to depression, including sensitive topics like suicidal thoughts. This branching logic enables the dynamic generation of questionnaires based on patient responses. Importantly, the titles of these questionnaires are extracted from the labels in your Patient-Specific Information or Questionnaires.

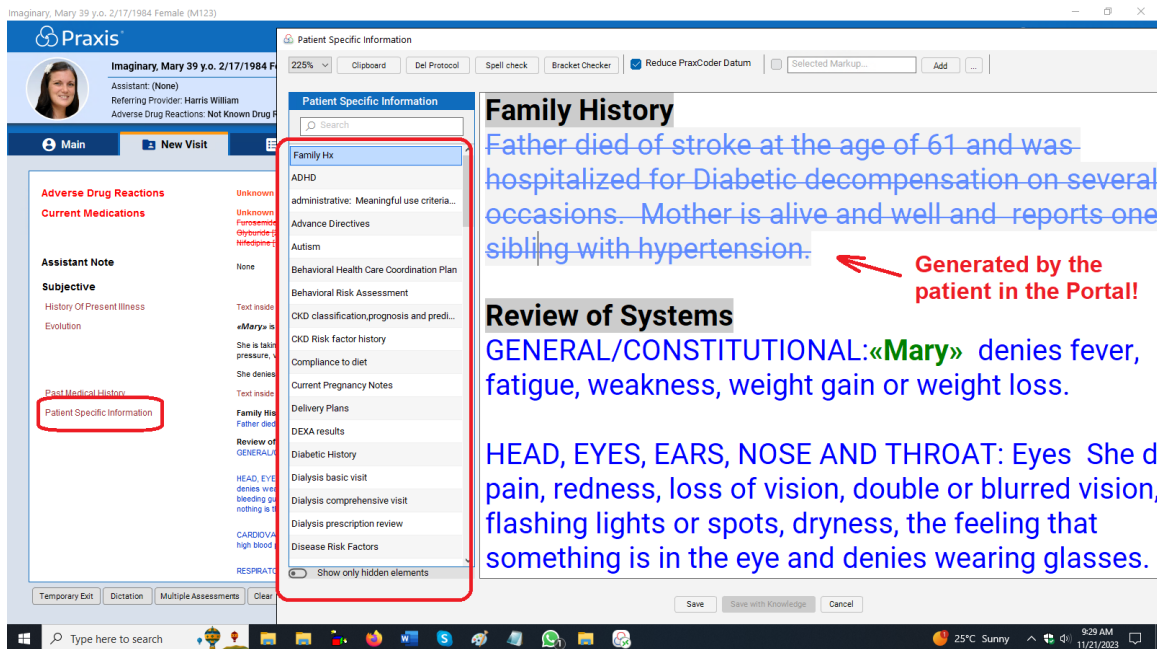


Figure 18. You can observe the labels derived from Patient-Specific Information that are employed in conjunction with Intake Forms. This dynamic process involves transforming the responses from patient questionnaires into assertions. These assertions are then seamlessly integrated into the Patient-Specific Information Section, precisely where you intend them to be displayed, all accomplished automatically.

This approach is designed so that when the completed intake form is received from the patient portal and reviewed by the provider in the incoming agent, the questionnaire seamlessly integrates with the relevant patient record, appearing exactly where you want it within the SOAP note, suitably de-emphasized, of course. This high level of integration allows your patients to complete their family histories, review of systems, or any other customized labels you create within the Patient-Specific Information section or Questionnaires, as illustrated in the figure above.

In addition to creating Yes/No, multiple-choice, and short-answer questionnaires that trigger additional questions, you can also convert each elicited response into a concise patient statement. For instance, a response of "Yes" to the question "Have you thought about ending your life recently?" would generate the statement: "She has had recent thoughts of self-harm." (Praxis automatically adjusts gender pronouns as needed.)

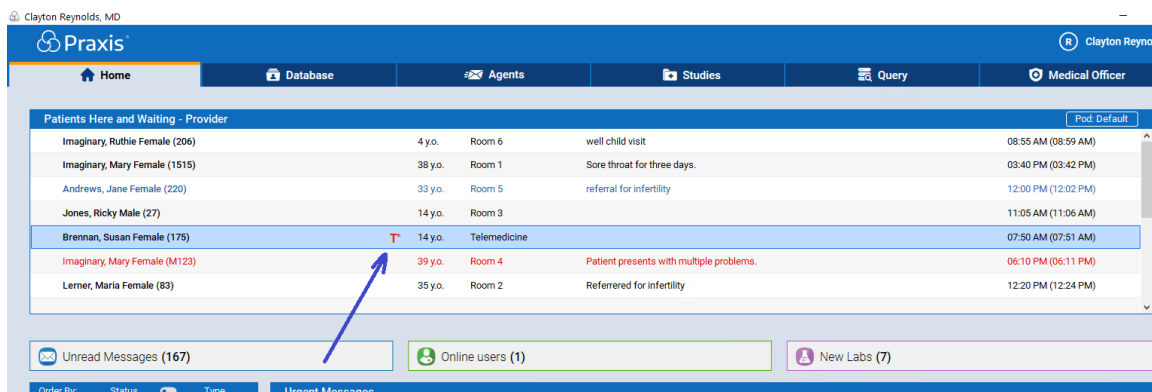
Furthermore, since this incoming data is discrete, you can create specific Practice Advisories that detect specific responses based on patient selection and trigger advice ("Patient reports depression and suicidal thoughts and will be referred to psychiatry"). Imagine a scenario where a patient visits you for an unrelated issue, and you might not notice this crucial information in their Patient-Specific Information, but your Praxis system does and will alert you. The additional advantage of receiving responses as discrete data is that it enables you to generate clinical reports based on the precise information patients provide in the forms ("Percentage of patients presenting with Diabetes who have expressed suicidal thoughts").

The Praxis Intake Forms have the potential to revolutionize the fields of Behavioral Health, Psychiatry, Primary Care, and open up new avenues in the field of Social Determinants of Health (<https://www.cdc.gov/about/sdoh/index.html>). The once burdensome task of filling out lengthy questionnaires, which you and your team find onerous, is often viewed very positively by your patients. Patients tend to regard physicians who ask comprehensive, pertinent questions in a positive light, as it conveys thoroughness and care. The amount of time that this will save you and your staff on a daily basis is truly impressive.

Telemedicine Module

Our telemedicine module is really a virtual "Waiting Room." Your patients will easily schedule telemedicine visits through the portal and will then receive timely reminder emails and chat notifications regarding their upcoming telemedicine appointments. These appointments will be seamlessly integrated into your schedule as telemedicine visits, with additional patient reminders sent at your specified intervals.

When it's time for the telemedicine visit, patients will receive a final reminder containing a direct link to the virtual Waiting Room, which they can access at their convenience.



Clayton Reynolds, MD

Praxis

Home Database Agents Studies Query Medical Officer

Pod: Default

Patients Here and Waiting - Provider					
Imaginary, Ruthie Female (206)	4 y.o.	Room 6	well child visit	08:55 AM (08:59 AM)	
Imaginary, Mary Female (1515)	38 y.o.	Room 1	Sore throat for three days.	03:40 PM (03:42 PM)	
Andrews, Jane Female (220)	33 y.o.	Room 5	referral for infertility	12:00 PM (12:02 PM)	
Jones, Ricky Male (27)	14 y.o.	Room 3		11:05 AM (11:06 AM)	
Brennan, Susan Female (175)	14 y.o.	Telemedicine		07:50 AM (07:51 AM)	
Imaginary, Mary Female (M123)	39 y.o.	Room 4	Patient presents with multiple problems.	06:10 PM (06:11 PM)	
Lerner, Maria Female (83)	35 y.o.	Room 2	Referred for infertility	12:20 PM (12:24 PM)	

Unread Messages (167) Online users (1) New Labs (7)

Order By: Status Type Unread Messages

Figure 19. As soon as a patient enters the Waiting Room, their status will be displayed in the "Patient Here and Waiting" list, indicating their presence

Once your patient is in the Waiting Room, initiating the telemedicine session is a breeze. You simply need to open the patient's chart and click on the designated telemedicine button when you're ready. With a single click, both you and the patient will seamlessly transition to Zoomⁱ, where a teleconference meeting will be automatically set up. This eliminates the need for passwords or any additional steps. It's important to note that Zoom used for telemedicine sessions lasting less than 40 minutes are free of charge. For longer sessions, a reasonable monthly subscription fee for unlimited time is available.

Why Choose a Third-Party Application Like Zoom?

Many of our competitors tout their own telemedicine modules, but in reality, they've essentially rebranded well-established teleconferencing systems like Zoom, marked up the price significantly, and presented it as their proprietary solution. If you've ever observed major television networks

conducting international interviews using Zoom or Skype, you might have pondered why these multi-billion-dollar networks opt for free software for their video conferencing needs. The answer lies not in cost but in quality. Established networks recognize that there's no need to reinvent the wheel when superior systems already exist, and the cost-effectiveness is an added bonus. The same principle applies here.

Chat Functionality

In the near future, both the Telemedicine Waiting Room and the Patient Portal will introduce a patient chat system for seamless communication. For patients, engaging in chat is straightforward: they click on it, and they're ready to chat. However, for clinics and Praxis, it involves a more intricate process.

First, your Medical Officer will need to determine the responsible party for managing chat inquiries and establish a contingency plan for rerouting messages in case the designated person is unavailable. Second, there's the question of when to activate the chat system and when to display a message such as "Apologies, we are currently unavailable. Please leave a message, and if the issue is urgent, call 911." The clinic will have access to information about the person who contacted them and their contact number.

Furthermore, the chat system will be synchronized with the clinic scheduler, ensuring that it's active only during periods when patients are being seen. We highly value any suggestions you may have for enhancing this feature. Your input is invaluable in making this a seamless and effective communication tool.

Communication: Faxing and Secure Emails to Consultants and Referring Providers

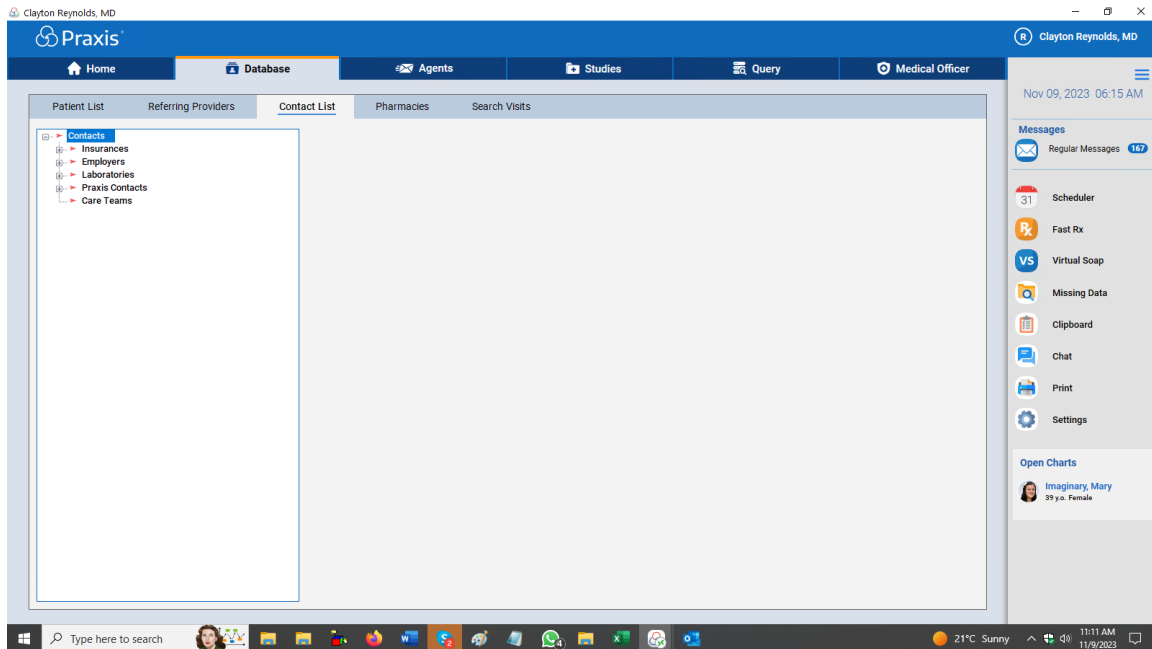


Figure 20. As you may be aware, Praxis offers a Contact Data feature that, admittedly, has seen limited use thus far. However, an exciting transformation is on the horizon. Your Praxis system will soon be equipped with the capability to effortlessly transmit documents to third parties automatically. This functionality will be facilitated through the use of Agents and Datum, which, as you know, learn from your assessments.

For more in-depth information on how Contact Data will revolutionize the process of automatic faxing and secure email transmissions, please watch this short informative video:

[Contact Data Datum and Agents for Interoperability](#)

Future Enhancements

As you've noticed, these upcoming improvements are right on the horizon. Some of the features mentioned will be rolled out in the next few days, while others are scheduled for release in the coming weeks. However, these represent only a fraction of the enhancements we plan to develop, and your participation in this journey is highly valued. When we say "with your help," it's because you serve as an invaluable source of insights into new features and help shape our priorities. We can confidently state that we learn a great deal from you, and your feedback is absolutely essential to us.

In the coming year, we are dedicated to making significant improvements in medication management, with a focus on enhancing user-friendliness. We have plans for two-way interfaces with LabCorp and Quest (with some aspects addressed through Praxforms and contact data, as explained in the previous section), as well as Electronic Prior Authorizations. Additionally, we are

actively working on the development of a straightforward Direct Payment System, which will be particularly beneficial for those of you who primarily work with cash-paying patients (kudos to you!). Furthermore, we are introducing a dispensing system by modifying our existing Vaccine Inventory system in Praxis. We will keep you updated on these exciting developments!

Why C# Technology is a Game Changer

C# technology, developed by Microsoft Corporation, represents a significant breakthrough in the realm of software development. Here's why it stands out as a game changer:

Human-Centric Approach: In the world of computers, where ones and zeros are the native language, C# was conceived as a response to the challenges faced by software developers. It acknowledges that humans think in words, not binary code. Bill Gates, a visionary in this regard, recognized the need for a programming "language" that could be wielded by intelligent individuals seeking to craft instructions and computer programs. This visionary pursuit led to the rise of Visual Basic, which became Gates' claim to fame.

Object-Oriented Computing: C# is founded on the principles of Object-Oriented Computing, which closely mirrors the way humans think. We use nouns (objects), verbs (methods or events), and adjectives (properties) to structure our thought processes. C# harnesses this cognitive approach, making it easier for developers to create and manipulate objects along with their properties and methods.

Encapsulation and Heredity: C# excels in encapsulation, a pivotal aspect of Object-Oriented Programming. This feature allows objects to conceal their complexity from programmers, enabling other objects to interact with them seamlessly. Additionally, C# supports "heredity," allowing an object to be utilized by other objects with minimal code modifications, simplifying the handling of complexity.

Efficiency and Speed: Unlike its predecessor, Visual Basic, which operated on 32-bit technology, C# utilizes 64-bit technology. This transition significantly boosts performance, making software run not just twice but many times faster. This speed is crucial, especially when dealing with the intricate world of medical data.

Collaborative Development: C# technology facilitates collaborative programming efforts. Much like a team of surgeons working together on a patient, multiple programmers can join forces without hindering one another's contributions. This scalability has accelerated software development efforts.

Thanks to the remarkable capabilities of C# technology, enhancing Praxis has become more accessible and faster than ever before. We've expanded our programming team without conflicts, enabling us to develop new features at an unprecedented pace.

In the forthcoming months, Praxis is set to undergo a transformative process that promises to revolutionize the field of medicine. It will progressively shoulder an increasing portion of your

routine tasks, thereby diminishing clinical errors and alleviating professional stress. This, in turn, will liberate you to channel your energies towards innovation, creativity, and providing patient-centered care. The humdrum routines and bureaucratic chores will be efficiently managed by your computer, granting you more time and freedom to excel in your medical practice.

We extend our heartfelt thanks for your unwavering support and valuable insights. Your feedback guides us on this journey to reshape healthcare, ensuring it benefits both patients and dedicated healthcare providers.

Sincerely,



A handwritten signature in black ink, reading "Richard M. Low, MD". The signature is fluid and cursive, with the first name "Richard" being more prominent.

Richard M. Low, MD
CEO

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